

The Manna House Counselling Service
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Manna House

Counselling Service



Serving the Community

TERMS OF APPLICATION

For Manna House Counselling Training Courses

Minimum numbers, cancellations and refunds

Please note all courses are run subject to sufficient student uptake. Decisions to run a course are made up to two weeks before the start date. Should a course be cancelled by Manna House then your full deposit and any course fees will be refunded.

There is a 14 day cooling off period which starts the day an application is received by Manna House and enrolled on our system, not from the start date of the course. During this 14 day period you have the right to change your mind, withdraw your application and obtain a full refund.

Once the cooling off period has expired there is no obligation for the Manna House Counselling Service to make any refund. If the start date of the course occurs during the cooling off period, you will not be entitled to a refund.

Refunds relating to a students medical condition

Refunds for leaving a course due to a medical condition will only be given on proof of a doctor's certificate. In this case the learner will receive a proportional refund of any fees paid in relation to the number of sessions remaining. Refunds will be dealt with from the date the doctor confirms your medical condition.

Discount

There is a 10% discount available for those in receipt of benefits. To claim a discount you will need to provide proof of eligibility via an official document with your name, address and type of benefit clearly shown.